



Business Overview 2024

Innovative Solutions To Power Your Business



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Our Vision

To become the trusted business partner of choice for strategy, operations, and technology services while being the best place our employees have ever worked.



Key Pillars of Differentiation

Domain Expertise

Mortgage & Insurance domain expertise with over **100 years** combined experience.



Unique Capabilities

One-stop solution for strategy, operations, & technology.

Global Tier 1 Capabilities with NMLS.

Superior customer experience and technology delivery.

Data Stewardship

Data security & privacy leadership supported by SOC2, HIPAA & HITECH Certification.



Innovation

Launched industry-first Blockchain Labs to drive industry innovation.

Proprietary technology and strategies for growth, improve & transformation.

Diversity, Equity & Inclusion Partner

High value-add to supplier diversity programs through leadership and performance.

We help meet corporate and government supplier diversity spend goals.



Mortgage Domain Experts

A US based leadership team with decades of experience running strategy, operations and technology for top brands globally.



James Hendrick

Operations/Technology
Certified Blockchain Expert™



Angel Alban

Strategy/Operations/Technology
Certified Blockchain Expert™



Marvin Bantugan

Strategy/Operations/Technology
Certified Blockchain Architect™





Industry Leadership

MBA

MORTGAGE BANKERS ASSOCIATION

Zventus is Premier Level partner of the MBA and serves on various committees:

- Loan Administration Committee
- Residential Technology Forum
- Loan Production Committee
- Mortgage Technology Vendor Working Group



HYPERLEDGER
Capital Markets
SPECIAL INTEREST GROUP

In 2021, Zventus founded the Hyperledger Global Mortgage Industry group to drive blockchain education and use case development.

- Zventus leadership chair monthly meetings



Mortgage Blockchain Lab

In 2021, Zventus launched the first industry lab dedicated to blockchain use case identification and development.



Zventus University

Our inhouse university “Zuni” ensures that each employee starts their careers with a proper welcome and knowledge journey. Zuni delivers industry, job training, soft skills, reskilling and leadership training and development.



Data Stewardship & Certifications

"These three separate security certifications demonstrate Zventus' commitment to the rigorous security standards to keep our clients' data protected at the highest level. Data security and client trust are fundamental to everything that we do."

— Angel Alban, President of Zventus



HITECH

Health Information Technology
for Economic & Clinical Health Act

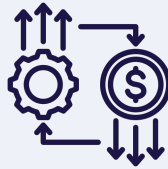




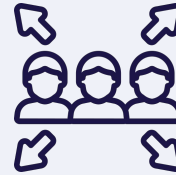
How We Help Our Clients



Grow
Revenues



Drive Cost
Efficiencies



Scale Operations
& Technology



Improve Strategy
& Execution

“Our biggest impact is how our teams treat your business as their own, and easily integrate into your workflow, brand, and culture”



What We Do

Strategy

Operations

Technology

Client managed staffing solutions

Zventus managed staffing solutions

Analytics

“Helping our clients deliver the outcomes that drive the most value.”



Onshore | Nearshore | Offshore



180

Countries Talent
Footprint

220

Languages Service
Delivery



Industries We Serve

Clients: Fortune 1000 | SMB | Startups | FinTech | InsurTech | MedTech



Lending

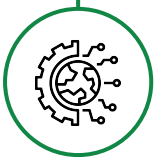


Insurance

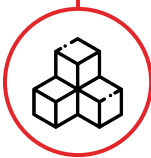


Capital Markets

Technology



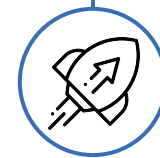
Blockchain



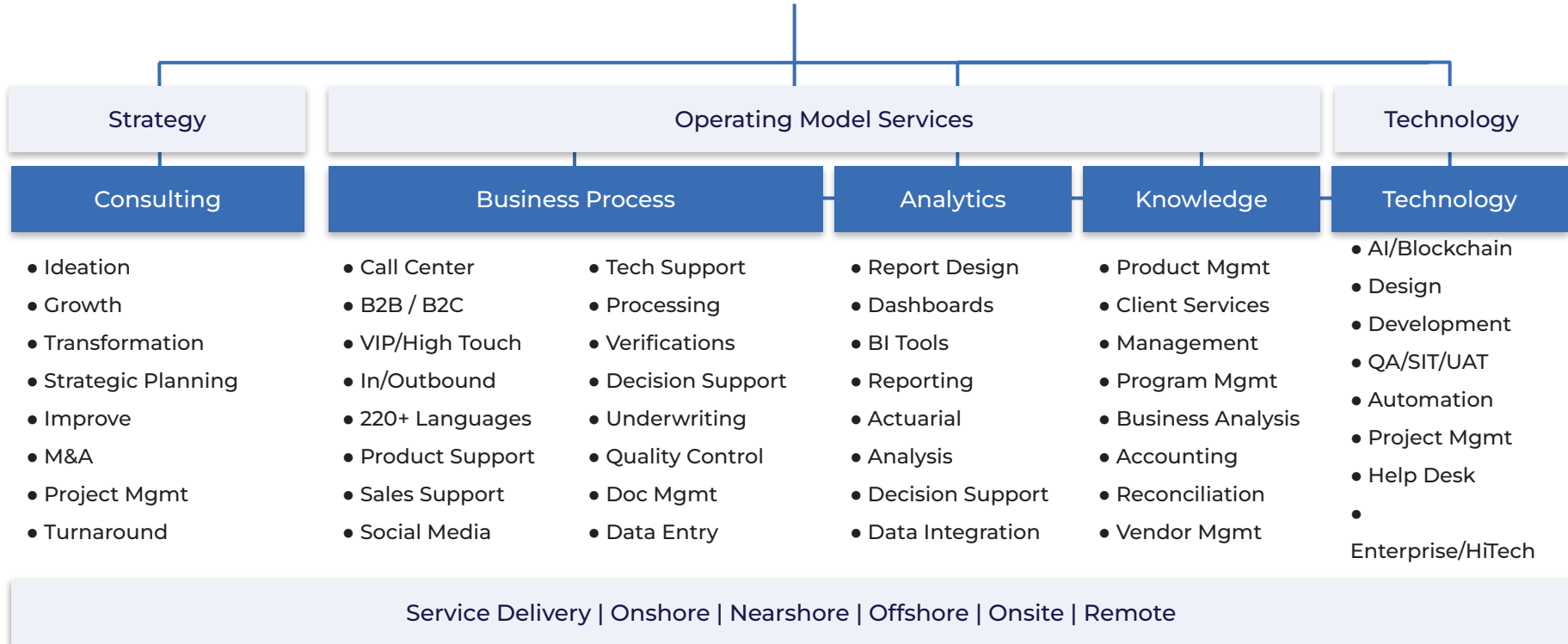
Healthcare



Startups



One Stop Solution



The diversity of talents results in a diversity of ideas.

*We help meet corporate and government
supplier diversity spend goals.*





Diversity & Inclusion

- ✓ Angel Alban is 100% of Hispanic/Latin American heritage with parents from Ecuador and Guatemala
- ✓ Zventus is 100% minority owned and controlled
- ✓ Angel Alban serves as the President and CEO of Zventus
- ✓ Angel Alban runs the daily management of Zventus
- ✓ Angel Alban is a U.S. citizen, born in Los Angeles, California, USA
- ✓ Angel Alban has maintained 100% ownership and officer position since inception of Zventus in 2016



Angel Alban
Founder & President
Zventus, LLC



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Environmental, Social, and Governance (ESG)

- ✓ Zventus is Environmental, Social, and Governance compliant
- ✓ ESG requirements are an integral part of the culture at Zventus
 - In 2022, Performed ESG self audit
 - ESG is part of the SOC2, HIPAA, and HITECH framework at Zventus
 - Zventus maintains SOC2, HIPAA and HITECH certifications

CSR and Community

“We believe we have an opportunity and a responsibility to help improve the daily lives of people in our communities.”



We build dedicated high quality teams that support your brand and customer journey





How To Get Started



Needs
Analysis



Proposal



Contract/
Close



Pilot



Scale/
Service
Delivery

<2 Weeks

- Discovery Meetings
- Define / Agree Scope
- Complimentary Proposal

Thank you

We're ready to help you on your journey. Let's talk!



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